

# Imagine you've been diagnosed with a serious illness.



## YOU'LL HAVE A LOT OF QUESTIONS

How can I confirm the diagnosis?  
What kind of treatment will I need?  
What will the treatment be like?  
What do I do next? What do I do first?  
Who can answer my questions?

BEST DOCTORS recognizes that people with serious illnesses may lack the guidance and support essential to successfully access the best medical care. By connecting our members and their treating physicians with world renowned specialists, Best Doctors provides answers that mean a correct diagnosis and treatment recommendations, fewer invasive procedures, and better outcomes. Members don't have to leave home or incur any additional cost, and every step of the way a dedicated Member Advocate, a Registered Nurse is available for one-on-one support and guidance.

**For more information, view our interactive presentation at [bestdoctorscanada.com/overview](http://bestdoctorscanada.com/overview), call 1 877 419-BEST (2378) or visit [bestdoctorscanada.com](http://bestdoctorscanada.com)**

# HOW BEST DOCTORS CAN HELP YOU

## CONNECT



### Call us at 1-877-419-2378.

A Member Advocate, a Registered Nurse, will be dedicated to your case and will support you throughout the entire process. Your Member Advocate is available to speak with

you whenever you have questions.

It is important to note that Best Doctors does not replace your relationship with your current physician. Rather, we offer additional resources, support and information to you and your treating doctors.

After you sign a Release of Medical Information form, we will begin to collect your medical records on your behalf. Your Member Advocate will take your complete medical history and will answer any questions you have about your diagnosis or treatment. The information you share will never be passed on to your employer or health insurance plan.

## INVESTIGATE



### Our multi-disciplinary team of Harvard-trained physicians completes an in-depth analysis

of all medical information by deconstructing and reconstructing your diagnosis. All pathology is retested

by a top pathologist at a Center of Excellence. Choosing from a worldwide network of 50,000 specialists, the team then identifies the best qualified expert(s) in your illness to make a final determination.

## ANSWER



### The Best Doctors specialist prepares a comprehensive report

summarizing their findings that either confirms or changes your diagnosis and treatment options. Your Member Advocate will carefully review all the information

with you and answer any questions you may have. You and your attending doctors get valuable insights from top experts and constant support from the Member Advocates at Best Doctors – without leaving home.

When you receive the report you and your treating physicians can work together to choose the most appropriate next steps.

### NAVIGATING THE HEALTHCARE SYSTEM WITH BEST DOCTORS 360°

*Our Best Doctors 360°™ healthcare navigation tool helps members take control of their own healthcare.*



*Through access to resources, on-going one-on-one support and customized health coaching, Best Doctors 360° provides information members can use to advocate for their own care.*

*Available to all Best Doctors members, Best Doctors 360° provides a wide range of information for all health related matters – not only for serious illnesses or conditions.*

*One simple phone call connects you to a Best Doctors Member Advocate who can provide you with the information you need to make informed decisions about your healthcare.*

**Learn more through our interactive presentation at [bestdoctorscanada.com/360navigation](http://bestdoctorscanada.com/360navigation)**