

Best Doctors, helping you take control of your healthcare



Best Doctors helps connect seriously ill individuals and their treating physicians with world renowned specialists to confirm the correct diagnosis and correct treatment plan, without having to leave home.

Best Doctors InterConsultation™ is an in-depth review of your medical files by Best Doctors world-renowned specialists. It provides medical opinions and treatment plan options, without you having to leave home.

Best Doctors members and their treating physicians will have access to the latest technologies and opinions of world-class specialists. With a fast and detailed turnaround of results, the InterConsultation process can reduce potentially serious complications that can result from a misdiagnosis and can determine the proper course of action.

More than just a second opinion service, Best Doctors InterConsultation process involves an exhaustive analysis of your members' medical information by a multidisciplinary team of Harvard-trained physicians as well as retesting of all pathology at a Centre of Excellence with top pathologists renowned for reviewing some of the most complex cases in the world.

The InterConsultation Process

When you call Best Doctors, a Member Advocate, a Registered Nurse, will be dedicated to your case and will support you throughout the entire process. The Member Advocate will take a complete medical history and will collect on your behalf all of your medical information, including medical records, diagnostic tests and pathology. The Best Doctors team will perform an in-depth analysis of this information – essentially deconstructing and reconstructing your

diagnosis. Once the analysis is completed, the team searches the Best Doctors network of 50,000 world renowned, peer-nominated top specialists (including almost 2,000 Canadian doctors) to find the appropriate medical expert. The Best Doctor selected reviews the analysis and then submits his report of specific diagnosis and treatment options to you and your treating physician.

There is no additional charge for Best Doctors to collect your medical records or to retest your pathology.

Timelines

Each case is unique. Typically an InterConsultation takes four to six weeks to complete once the Release of Medical Information form has been signed. Some InterConsultations take longer, others less time, depending on the complexity of the case. Most InterConsultations take 9 to 20 days (including retesting of pathology) from the time of collection of medical records. If Best Doctors pathology testing differs from the original findings, pathology is retested at a second Centre of Excellence .

Measurable Results

Best Doctors historically has changed a member's diagnosis 22% of the time – an error in pathology is often the major contributor to a change in diagnosis. By retesting pathology, Best Doctors is able to provide our members with the right diagnosis, which is required for the right course of treatment.

Best Doctors has also modified treatment plans 61% of the time and reduced invasive procedures by 67%.

How Best Doctors can help you.

CONNECT



Call us at 1-877-419-2378.

A Member Advocate, a Registered Nurse, will be dedicated to your case and will support you throughout the entire process. Your Member Advocate is available to speak with

you whenever you have questions.

It is important to note that Best Doctors does not replace your relationship with your current physician. Rather, we offer additional resources, support and information to you and your treating doctors.

After you sign a Release of Medical Information form, we will begin to collect your medical records on your behalf. Your Member Advocate will take your complete medical history and will answer any questions you have about your diagnosis or treatment. The information you share will never be passed on to your employer or health insurance plan.

INVESTIGATE



Our multi-disciplinary team of Harvard-trained physicians completes an in-depth analysis

of all medical information by deconstructing and reconstructing your diagnosis.

All pathology is retested

by a top pathologist at a Center of Excellence. Choosing from a worldwide network of 50,000 specialists, the team then identifies the best qualified expert(s) in your illness to make a final determination.

ANSWER



The Best Doctors specialist prepares a comprehensive report

summarizing their findings that either confirms or changes your diagnosis and treatment options. Your Member Advocate will carefully review all the information

with you and answer any questions you may have. You and your attending doctors get valuable insights from top experts and constant support from the Member Advocates at Best Doctors – without leaving home.

When you receive the report you and your treating physicians can work together to choose the most appropriate next steps.

How are Best Doctors chosen?

Simply, their medical peers recommend them. Only current Best Doctors receive our survey to nominate and vote for Best Doctors. Our survey asks one simple question, replicating the way that doctors find the best care for themselves and their families: "If you or a loved one needed a doctor in your specialty, whom would you choose?"

Physicians are then screened for licensure, certification and disciplinary actions. To ensure the integrity of our network, we initiate the process every 18 months.

Over the past 20 years, the global network of Best Doctors has grown to 50,000 specialists, including almost 2,000 Canadian physicians.

Best Doctors does not provide, nor accept fees for the privilege of inclusion in the network. Physicians can only be accepted through a peer-reviewed nomination poll.

Learn more through our interactive presentation at bestdoctorscanada.com/overview