

## Best Doctors, helping you take control of your healthcare



### **FINDBESTDOC™**

**Best Doctors will locate a specialist if you do not have one and will provide you with the information you need to arrange referrals<sup>1</sup>, appointments and accommodations if out-of-town travel is necessary<sup>2</sup>.**

#### *The Best Doctors Network*

All of our FindBestDoc recommendations begin with our global network of Best Doctors physicians. These are specialists who have been chosen by their peers in an exhaustive survey of their specialty. We conduct biennial surveys in 43 separate medical specialties, covering more than 450 medical subspecialties. In every survey, we ask our current Best Doctors the same question: “If you or a loved one needed a doctor in your specialty, who would you choose?”

#### *Network Search and Match*

Depending on the nature of your case and the personal medical information you provided, Best Doctors will determine not only the appropriate general area of expertise, but also the appropriate specialty, the appropriate subspecialty, and, in some cases, the appropriate sub-subspecialty (the individual doctor’s special area of interest, experience, and/or research). Using the parameters generated by this review, we access the Best Doctors network of medical specialists and initiate a search for the doctor(s) whose expertise “matches” the needs of your particular medical situation.

If you requested that our search concentrate on a specific province, country, or region, every effort will be made to find appropriate doctors in the area you designated.

#### *Physician Contact Information*

After compiling an initial list of recommended doctors, our team will contact the offices of the specialists on that list to ensure they are currently accepting new patients and to obtain additional contact information such as appointment availability and (if available) the name of the person in the doctor’s office you should contact to make an appointment.

#### *Making an Appointment*

In order to preserve your flexibility in scheduling, Best Doctors does not arrange appointments with the recommended physicians. You should be aware that specialists generally give priority in scheduling based on the seriousness of the problem and the urgency of the need for treatment. In most cases you will need to be referred to the specialist by your current treating physician or general practitioner.

### **FINDBESTCARE™**

While Best Doctors strives to work within the Canadian healthcare system, we will access hospital and doctor discounts if out-of-country care is necessary and will ensure vital information is sent to the medical specialists involved<sup>2</sup>.

**For more information about these services and other services provided by Best Doctors, call 1 877 419-BEST, visit [bestdoctorscanada.com](http://bestdoctorscanada.com) or view our online interactive presentation at [bestdoctorscanada.com/overview](http://bestdoctorscanada.com/overview)**

1 Access to a Canadian specialist requires a referral from your treating physician. 2 Expenses associated with medical treatment, travel and lodging relating to the FindBestDoc and FindBestCare services are your responsibility.