



## Best Doctors Group Membership

**Best Doctors helps Canadians navigate the healthcare system through one-on-one coaching and connects seriously ill individuals and their local treating physicians with world renowned specialists to confirm the correct diagnosis and correct treatment plan, all without them ever having to leave home.**

### **BEST DOCTORS SERVICES**

#### **INTERCONSULTATION™**

– provides you with an in-depth review of your medical files by Best Doctors world renowned specialists to confirm the right diagnosis and right treatment options. You and your doctor benefit from the valuable insights of top medical experts and there is constant guidance and support from Best Doctors Member Advocates.

**BEST DOCTORS 360°™** – helps you navigate the healthcare system and take control of your own healthcare. By providing ongoing one-on-one support, customized health information and access to local resources, Best Doctors 360° is not just for serious illness, but can help all members.

**FINDBESTDOC™** – Best Doctors will locate a specialist if you do not have one and will assist in arranging referrals<sup>1</sup>, appointments and accommodations if out-of-town travel is necessary<sup>2</sup>.

**FINDBESTCARE®** – Best Doctors will access hospital and doctor discounts if out-of-country care is necessary and will ensure vital information is sent to the medical specialists involved<sup>2</sup>.

The InterConsultation service is at the core of everything Best Doctors does. It provides members with additional information, answers their questions and reassures them that their diagnosis and treatment plan are appropriate. And they never have to leave their home.

#### **Dedicated to your case**

When you call Best Doctors, a Member Advocate, a Registered Nurse will be dedicated to your case and will support you throughout the entire process. Your Member Advocate is available to speak with you whenever you have questions.

#### **Your complete medical records– digitized**

Your Member Advocate will take a complete medical history on your behalf, collecting all of your medical records, including diagnostic results and pathology – at no additional cost. Your medical records will be digitized and securely encrypted, creating an electronic record of all your medical information.

#### **All pathology is retested**

Best Doctors multi-disciplinary team of Harvard-trained physicians will complete an in-depth analysis of your medical files. All pathology will be retested, at no cost to you.

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## Becoming a Best Doctors Group Member

Becoming a Best Doctors member takes only a few minutes, but the benefits of Best Doctors services can make a big difference. For more information call 1 877 419-BEST (2378) or visit us at [bestdoctorscanada.com](http://bestdoctorscanada.com)

### MEMBERSHIP DETAILS

#### MEMBERSHIP TYPES

Single Membership: One Adult  
Family Membership: Immediate family includes spouse and unmarried children to age 18 or age 25 if they are full time students

#### ENROLLMENT

Mandatory for all eligible members in the group, minimum group size 25

#### ISSUE AGES

18th – 65th birthday

#### RENEWAL

Annual, lifetime membership

#### SERVICES

InterConsultation, FindBestDoc, FindBestCare, Best Doctors 360°

#### COVERED CONDITIONS\*

AIDS, Alzheimer's disease, blindness, benign brain tumour, cancer, cardiovascular conditions, coma, deafness, kidney failure, loss of speech, multiple sclerosis, major organ transplant, major trauma, motor neuron disease, Parkinson's disease, paralysis, severe burns, stroke

#### ACCESS TO SERVICES

Services are provided upon diagnosis of, or suspicion of, the listed covered conditions. Services are provided as often as needed, for life, as long as the membership is current.

#### PRICING

For a quote or more information, please contact Best Doctors at: 1 877 419-BEST (2378) or [info@bestdoctorscanada.com](mailto:info@bestdoctorscanada.com)

\*PRE-EXISTING CONDITIONS: If the member has been diagnosed with, or there is a suspicion of, any of the listed Medical Condition(s) during the twenty four (24) months prior to the effective date of the Best Doctors membership, services will not be available for the same Medical Condition(s) for the twelve (12) months following the effective date of the membership (not applicable to groups with over 50 eligible employees). Also, if the Member has received treatment or medical care relating to any of the listed Medical Condition(s) during the twenty four (24) months prior to the effective date of the Best Doctors membership, services will not be available for the same Medical Condition(s) for the twelve (12) months following the effective date of the membership (not applicable to groups with over 50 eligible employees).

1 Access to a Canadian specialist requires a referral from your treating physician.

2 Expenses associated with medical treatment, travel and lodging relating to the FindBestDoc and FindBestCare services are your responsibility.